



Product Warranty

The following warranty is given in addition to those non-excludable rights and remedies conferred on customers and the non-variable obligations imposed on Moon International Pty Ltd under the provisions of the Trade Practices Act 1974 (Cth) and other applicable legislation. The warranty shall be the current warranty provided by the manufacturer of the Goods. The Supplier shall not be bound by nor be responsible for any term, condition, representation or warranty other than that which is given by the manufacturer of the Goods.

On the terms set out below, Moon International Pty Ltd warrants the Monarch Screen, Monarch Plus, Monarch Maxi, Monarch Almarde, Ezy Roll product to be free from defects for 12 months from the date of purchase.

Damage caused by misuse, normal wearing of cord and track and mesh components or use of other than residential applications, accidents and "acts of god" can not be claimed under this or any other warranty.

Hook retaining clips are a wearing component and as such do not carry any warranty as they are designed to break and fatigue as part of the product design.

Except as provided herein, Moon International Pty Ltd makes no other warranties whatsoever, express or implied, as to performance, characteristics, specifications or conditions of the product, including but not limited to merchantability or fitness for purpose.

Where such limitation of liability is not prohibited or void under any applicable legislation, Moon International Pty Ltd liability for any loss or damage whatsoever (including consequential and economic loss) and howsoever arising (including but not limited to contract, tort and negligence) directly or indirectly in connection with their products or supply thereof, shall be limited to any one or more of the following as determined by Moon International Pty Ltd, in its absolute discretion:

- (i) The replacement of the product or the supply of equivalent products;
- (ii) The repair of such product;
- (iii) The payment of the cost of replacing the product or of acquiring equivalent products or;
- (iv) The payment of the cost of having the product replaced.

Moon International Pty Ltd assumes no liability under the warranty for the following:

- *Misuse, abuse, accidental or intentional damage,
- *Exposure to windy conditions (max wind speed 7m/s)
- *Improper adjustment or operation by the purchaser,
- *Improper maintenance or installation,
- *Fading and deterioration of surface finish where regular maintenance has not been carried out,
- *Inaccurate or incorrect site or operational specifications,
- *Unauthorised repair or modification,
- *Use contrary to instructions furnished by Moon International Pty Ltd
- * Failure to retract the mesh for extended periods of time resulting in flattening of the mesh.
- *Use of replacement parts other than authorised parts

Recommended Maintenance:

Screen systems are a combination of many different substrates and therefore will be susceptible to normal wear and tear from the environment. Dirt, grime; air borne pollutants and salt deposits can affect the performance and appearance of screens.

Screens tracks should be washed down with warm water and a mild detergent to remove contaminated deposits on the track.

Cleaning of the mesh can be carried out using a soft brush or soft brush vacuum on a low suction setting.

Should the mesh become soiled only clean with water with no chemical additives.

Silicone based lubricant should be applied to the screen track on every three months.

Cleaning of the screen must be carried out at frequent intervals. Failure to carry out regular maintenance may exclude the application of this warranty. The frequency of cleaning will depend on the environment in which they are installed.

The following maintenance levels are recommended for maintaining the screen's optimal operational condition:

Environment Type

- Mild-Rural and domestic areas, minimum every 6 months
- Moderate-Cities and light industrial areas, minimum every 3 months
- Severe-Coastal and heavy industrial areas, minimum every month

By law, this warranty is the exclusive warranty granted by Moon International Pty Ltd and is in lieu of all other express or implied warranties or guarantees. There are no implied warranties as to the merchantability, quality or fitness for a particular purpose. In all other respects the Standard Terms and Conditions of Moon International Pty Ltd apply.